

## Produktinformation



### Information

<i>Tillverkare</i>	SonicWall
<i>Artnr</i>	01-SSC-0478

## SonicWall Dynamic 24x7 Support - Extended service agreement - advance hardware replacement - 3 years - shipment - response time: NBD - for SonicWall TZ500, TZ500 High Availability, TZ500 Wireless-AC

Customers with mission-critical network requirements cannot afford downtime. SonicWall Dynamic Support 24x7 provides advanced technical support, hardware replacement and the additional benefits of on-going software and firmware updates to help customers maximize their SonicWall investment.

## Specifikation

### General

<b>Service Included</b>	Advance hardware replacement
<b>Location</b>	Shipment
<b>Return Shipment</b>	At manufacturer expense
<b>Full Contract Period</b>	3 years
<b>Response Time</b>	Next business day

### Details

<b>Service &amp; Support</b>	Extended service agreement - advance hardware replacement - 3 years - shipment - response time: NBD Extended service agreement - phone consulting - 3 years - availability: 24 hours a day / Monday-Sunday Extended service agreement - web support - 3 years - availability: 24 hours a day / Monday-Sunday Extended service agreement - web knowledge base access - 3 years - availability: 24 hours a day / Monday-Sunday New releases update - 3 years
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### Compatibility Information

<b>Designed For</b>	SonicWall TZ500, TZ500 High Availability, TZ500 Wireless-AC
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