

## Produktinformation



### Information

<i>Tillverkare</i>	SonicWall
<i>Artnr</i>	01-SSC-0476

## SonicWall Dynamic Support 24X7 - Extended service agreement - replacement - 1 year - shipment - response time: next day - for SonicWall TZ500, TZ500 High Availability, TZ500 Wireless-AC

Customers with mission-critical network requirements cannot afford downtime. Available in one-, two- and three-year agreements, SonicWall Dynamic Support 24x7 is an around-the-clock support service.

## Specifikation

### General

<b>Service Included</b>	Replacement
<b>Location</b>	Shipment
<b>Return Shipment</b>	At manufacturer expense
<b>Full Contract Period</b>	1 year
<b>Response Time</b>	Next day

### Details

<b>Service &amp; Support</b>	Extended service agreement - replacement - 1 year - shipment - response time: next day Technical support - phone consulting - 1 year - availability: 24 hours a day / Monday-Sunday Technical support - web support - 1 year - availability: 24 hours a day / Monday-Sunday New releases update - 1 year
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### Compatibility Information

<b>Designed For</b>	SonicWall TZ500, TZ500 High Availability, TZ500 Wireless-AC
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