

Produktinformation



Information



<i>Tillverkare</i>	Lenovo
<i>Artnr</i>	01HV721

Lenovo Committed Service Technician Installed Parts - Installation - 3 years - on- site - 24x7 - repair time: 24 hours - for P/N: 6535C2D, 6535HC4

Committed Services is an offering available in the Enterprise Services and ServiceSuite portfolio, enabling clients to enhance their base hardware warranty and maintenance support offerings with contractually committed service levels. Committed Services move hardware support to a higher level, truly supporting high availability system requirements. It is a standard contract commitment that enables IBM clients to buy a comprehensive technical support service, which will deliver timely and efficient problem resolution from a range of predefined services levels for a wide range of IBM hardware.

Specifikation

General

Location	On-site
Full Contract Period	3 years
Repair Time	24 hours (committed time)
Service Availability	24 hours a day / 7 days a week

Details

Service & Support	Installation - 3 years - on-site - repair time: 24 hours - availability: 24 hours a day / Monday-Sunday
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Compatibility Information

Designed For	P/N: 6535C2D, 6535HC4
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