

Produktinformation



Dell Upgrade from 3Y Next Business Day to 5Y ProSupport - Extended service agreement - parts and labour - 5 years - on-site - 10x5 - response time: NBD - for PowerEdge T440

Dell ProSupport is designed to provide fast proactive IT support for businesses of all sizes. Dell ProSupport makes it easy because you get a team of engineers who are always accessible, provide you with a single source for hardware and software issues, and respond quickly to help maximize user uptime. ProSupport also features SupportAssist technology for proactive monitoring and detection of issues and automatic case creation for faster resolution. With Dell ProSupport your IT team is free to focus on strategic priorities, moving your business forward, and not time consuming day to day user support.

Information



<i>Tillverkare</i>	Dell
<i>Artnr</i>	PET440_3835V

Specifikation

General

Service Included	Parts and labour
Location	On-site
Full Contract Period	5 years
Response Time	Next business day
Service Availability	10 hours a day / 5 days a week

Details

Service & Support	Extended service agreement - parts and labour - 5 years - on-site - response time: NBD - availability: 10 hours a day / Monday-Friday Technical support - phone consulting - 5 years - availability: 24 hours a day / Monday-Sunday Technical support - web support - 5 years - availability: 24 hours a day / Monday-Sunday Technical support - web knowledge base access - 5 years - availability: 24 hours a day / Monday-Sunday Technical support - remote diagnosis - 5 years - availability: 24 hours a day / Monday-Sunday Technical support - e-mail consulting - 5 years - availability: 24 hours a day / Monday-Sunday
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Compatibility Information

Designed For	Dell EMC PowerEdge T440
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